

AZUL HAWAII RESORTS

As the on-site management company, Azul Hawaii Resorts, **AHR** will be overseeing all services and staffing for the resort. **AHR** provides an owner experience that is virtually unmatched in luxury, comfort, and ease. As the only approved on-site management company, owners and their guests that partner with **AHR** as their On-site Management Company will receive the following:

YEAR ROUND HOUSEKEEPING

- Daily maid service at a reduced rate
- Resources to prepare all rooms for arriving guests within 8 hours
- One complimentary linen change, amenity refresh for Owner or Immediate family during a stay
- Annual Cleaning (deep cleaning, carpets, fixtures, etc)

EXTENSIVE PREVENTATIVE MAINTENANCE PROGRAM

- Designed to upkeep your property at a luxury standard and pro-long life of appliances
- Includes minor repair and replacement year round
- Bi-Annual and quarterly inspections/repairs

MONTHLY BILLING PROCESS AND REVENUE CHECKS

- Accounting department processes checks by the 25th of the following month
- Monthly General Excise Tax and Transient Accommodation Tax filed for the state of Hawaii and Kaua'i County Tax
- Full time Accounting Team

DEPTH OF MANAGEMENT

- All senior management associates have a 4-star resort background
- Dedicated on-site management experienced in all Departments
- Revenue Analysis

CENTRAL RESERVATIONS

- State-of-the-art reservation system open 24 hours
- Experienced staff trained to handle large call volume

BONUSES OF THE RMA

- Peace of mind that in our adept hands your island home is completely managed, maintained and generating revenue.
- Preferred Reservations with Exclusive Rates for Friends and Family
- Free time to take vacations and utilize your island home as you desire
- Flexibility for last minute reservations
- Accountable and Responsible management with acceptable response times
- Personalized Service with special requests at a luxury level

- Subject to change with Rental Management Agreement

